

“Rammin Sammy”

★★★★★

USS Samuel N. Moore DD-747



Association



September 21, 2009

Mr. Jeremy McCauley
General Manager
Holiday Inn Riverview
301 Savannah Highway
Charleston, SC 29407

Dear Mr. McCauley,

On behalf of the USS Samuel N. Moore DD-747 Association, I wish to express my sincere appreciation your staff accorded us during our 17th annual reunion September 9-12, 2009. I would like to share just some of the comments made about your staff:

- The maintenance people sure are quick to respond to problems;
- The housekeeping staff sure keep the hospitality suite clean;
- Everyone at this hotel is always smiling, and anticipate our needs;
- This has been one of the best reunions we've had, especially the banquet.

I can only add that your staff is a credit to the hotel and reflects upon your management skills. I wish to personally thank the following for their outstanding support and assistance: front desk crew Willie, Amanda, Tomeeka, Frankie, Kelley, Vivia, Tasha, and Sandra were always available and extremely helpful. I want to point out a particular incident involving one of our crew members who was suffering from a mild tummy problem, and your staff arranged to have a shuttle take him to a pharmacist. Clearly, a reflection of your front office manager Charisse Swinton, who is doing a marvelous job. The crew who worked the banquet were marvelous as well. A hearty *Well Done!* to Keith, Rocky, Latonya and especially Mickie.

The success of the reunion rests on the able shoulders of Megan Owen, director of sales, and Rose Guinn, assistant general manager, both of whom we owe a great deal of gratitude. Thank you all for making our reunion such a pleasurable experience.

Sincerely Yours,

Thomas A. Pettit
President